



Broad Top Area Medical Center, Inc. Patient Rights and Responsibilities

AS A PATIENT, YOU HAVE THE RIGHT TO:

- Be involved in your health care and treatment
- Know the names of the people who care for you
- Be treated with respect and dignity in a safe and private environment
- Be informed about your illness and treatment, including options for your care
- Changing Medical Providers at Broad Top Area Medical Center, Inc.
- Get another opinion about your illness or treatment
- Privacy of Your Health Records
- Talk to the clinic manager about any questions or issues with your care
- Learn about the services available through BTAMC
- Respect for their culture, social, spiritual and personal values and beliefs
- Learn about legal reporting requirements
- To receive accommodations for special needs, such as an interpreter to assist with communication.
- Ask for special accommodations if you have a disability
- Ask for Help with a Living Will or Durable Power of Attorney for Your Health Care
- Refuse treatment, care, and services, as permitted by law
- Know the content of your care and the ways you can pay for your care
- Refuse to be included in any research program without limiting medical care or treatment

AS A PATIENT, YOU HAVE THE RESPONSIBILITY TO:

- Tell your medical provider about your illness or problems
- Ask questions about your illness or care
- Show respect to both caregivers and other patients
- Canceling or rescheduling appointments, so someone else can have that time slot
- Pay your bills on time
- Use medicines or medical devices just for you
- Tell your healthcare provider if you get worse or have an unexpected reaction to a medicine
- Give written permission for BTAMC to disclose or obtain protected health information regarding your care, when necessary
- To provide BTAMC with a copy of your living will or durable power of attorney for health care matters

**IF YOU HAVE ANY QUESTIONS, PLEASE LET YOUR MEDICAL PROVIDER OR THE OFFICE
MANAGER KNOW.**